

Appendix C

<h2 style="margin: 0;">Lancaster City Council</h2> <p style="margin: 0;">Corporate Projects (17/18)</p>

Project Details	
Project	Lead Service

Health and Wellbeing

Outcome: Pilot scheme establishing an Anti-social behaviour team dedicated to investigating, confronting and tackling ASB
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Introduce new approach to Anti-Social Behaviour	Health and Housing
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Outcome: A phased programme of redevelopment aimed at improving sports and leisure facilities on offer that are financially sustainable
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Redevelop Salt Ayre Leisure Centre	Health and Housing
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Sustainable Economic Growth

Outcome: City, town and rural areas are enhanced and improved
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Prepare and adopt Local Plan	Regeneration and Planning
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Outcome: Develop prospects for economic growth based on the demography and opportunities in the district to secure future economic benefits
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Develop Economic Growth Strategy	Regeneration and Planning
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Outcome: Expansion of housing allocation in South Lancaster
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Deliver Bailrigg Garden Village	Regeneration and Planning
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Outcome: Regeneration of the central area of Morecambe and support for inward private sector investment
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Implement Morecambe Area Action Plan (MAAP)	Regeneration and Planning
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Outcome: Regeneration of the central Lancaster and support for inward private sector investment
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Progress Canal Corridor North Project	Regeneration and Planning
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Complete and implement Lancaster Centre Vision Plan	Regeneration and Planning
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Outcome: Review of the museums provision to explore opportunities for future operation, efficiencies and income generation

Museums Service	Regeneration and Planning
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Project Details	
Project	Lead Service

Community Leadership	
Outcome: Business and customer needs and expectations are met through use of modern technology	
Develop and adopt Digital Strategy	Resources
Outcome: Council office accomodation and property meet future needs and support service delivery and efficiency	
Undertake Corporate Property Strategy Review	Resources
Outcome: Council operates within available resources	
Develop and deliver refreshed Corporate Plan	Office of the Chief Executive
Deliver 2017 / 2018 efficiency savings and income generation proposals	Resources
Outcome: Management of customer interactions and relationships and data analysis from a range of communication channels	
Develop and implement Customer Service Strategy	Office of the Chief Executive / Resources
Customer Relationship Management (CRM) System	Resources
Outcome: Universal Credit welfare benefit rolled out across the district as a replacement for means-tested benefits and tax credits	
Universal Credit Implementation	Resources